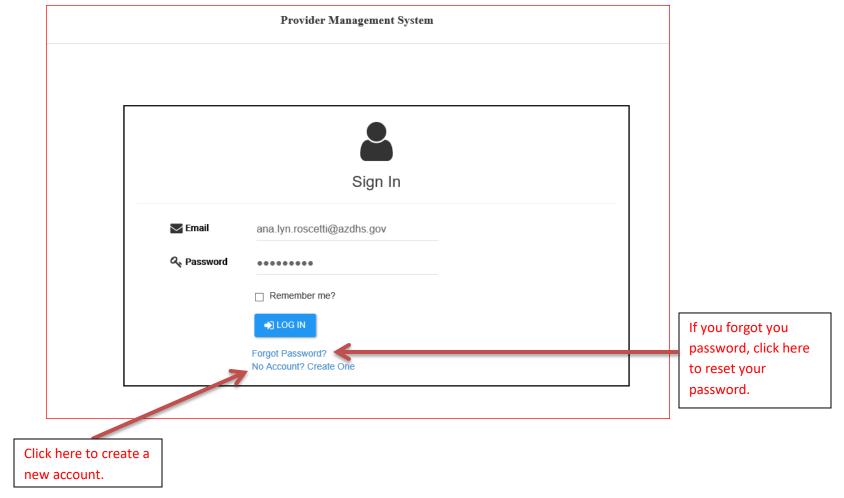
Step-by-Step: Initial Application

Step 1: Log-in to the State Loan Repayment Program Portal, <u>https://app3.azdhs.gov/PCO/Account/Login</u>.

Step 2: For first-time users, please create an account in the system by clicking "No Account? Create One." Otherwise, please enter your username and password then proceed to Step 5.



Primary Care Office Provider Management System ARIZONA DEPARTMENT OF HEALTH SERVICES Provider Management System Registration: This portal is for providers who are applying for the This portal is for attorneys or authorized This portal is for site administrators or employer representatives submitting a J1 Visa Waiver Arizona State Loan Repayment or J1 Visa Waiver authorized designees who will be verifying the Program. application on behalf of the J1 provider. provider's employment at the service site. This portal is also used for submitting service and encounter verification forms. PROVIDERS

Step 3: After you have created an account, you will be navigated to the registration page. Click "Providers."

Step 4: After clicking "Providers," you will be navigated to the Account Management screen. Please complete the required fields and click "Register."

Primary Care Office ARIZONA DEPARTMENT OF HEALTH SERVICES		Provider M	anagement System	
		Create yo	ur new Site Admin account	
		Acco	unt Management	
		Employer	Select -	
		First Name		
		Last Name		
	-	Phone		
		Email		
		Password		
		Confirm password		
			Register	
			7	
		2		

Step 5: After you have registered, the portal will send an email to the email account you provided to authenticate your account. Please retrieve the email, confirm the account, and log-back in to the SLRP portal. After you have logged in, you will arrive at your portal homepage. Click "Initial Application."

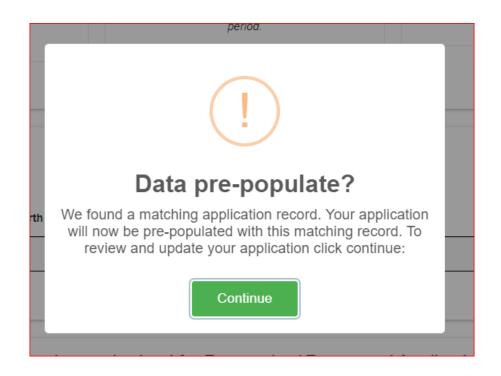
You can click on the ADHS logo on the top left corner of the page to navigate back to this home page.

	Primary Care Office ARIZONA DEPARTMENT OF HEALTH SERVICES			Provider Managemen	t System		≜ PCOAPP11@YAHOO.COM -
	-			Provider Applica	ation Portal		
Navigate back to homepage by clicking the ADHS icon.		An Initial Application is for a prov been a participant of the State Program		A Reapplication is for a pro- participated in SLRP and who denied in the same calendar y period	se initial application was ear as the reapplication	A Renewal Application is for an exparticipant who is reapplying for a returning to participate	renewal contract or
			ION	REAPPLICA		RENEWAL APPLICAT	TION
			Д	pplications pending	to be completed	1	
		Applicant Name	Birth Date	Application Type	🔶 Submitt	Search:	▲
	Click here to start the			No data availab	le in table		
	Initial Application.	Showing 0 to 0 of 0 entries				First Previous	Next Last
			Applications s	ubmitted for Proces	sing/ Processed	Applications.	
			Applicant Name	e 🔶 Birth Date 🕴	Application Type	🔶 Submitted Year 🔺	Status 🔶
			Emil David M	arvin 8/25/1972	CHANGE	2018	APPROVED
		REQUEST FOR CHANGE	Emil David M	arvin 8/25/1972	NEW	2018	APPROVED
		Showing 1 to 2 of 2 entries				First Previous 1	Next Last

Step 6: After clicking "Initial Application," an eligibility pre-screening question will pop-up on the screen (see below). If you have participated in the program before, you are not eligible to apply during this "Initial Application" cycle. Otherwise, click "No" to continue

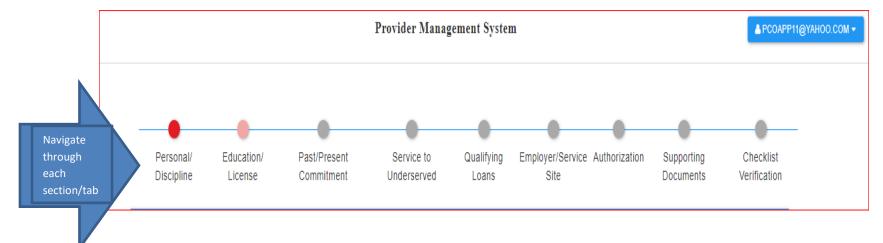
	Pr	ovider Management Syste	m		
s	LRP Application				
D	id you participate in th	is program before? .			
	_		YES		
An Initial Application is for a provider who been a participant of the State Loan Re Program	epayment partic	Reapplication is for a provider w ipated in SLRP and whose initia d in the same calendar year as period	l application was	A Renewal Application is for an existing or p participant who is reapplying for a renewal co returning to participate in SLRP	
INITIAL APPLICATION		REAPPLICATION		RENEWAL APPLICATION	
	Applie	cations pending to b	e completed		
Applicant Name 🕴 B	irth Date	Application Type	submitted	Search: Year Status *	
		No data available in tab	le		
Showing 0 to 0 of 0 entries				First Previous Next	Last
Арр	lications subm	itted for Processing	Processed A		
Applicant Name	Birth Date	Application Type	¢ Si	Search: ubmitted Year * Status	
		No data available in tat	le		
Showing 0 to 0 of 0 entries				First Previous Next	Last

Step 7: After clicking "No" and if the portal finds a matching record to your profile, another pop-up message will appear on your screen. Click "Continue" to proceed with your initial application.



Step 8: After clicking "Continue," you will be navigated to the application section. Navigate through each tab on top of your application page. If you are a new user, you are required to complete each section. If you are a returning applicant, all sections except the "Employer/Service Site" section will be pre-populated with previously entered data. Please review the information on each section carefully and update as needed. NOTE: You will not be able to proceed to the next screen unless all required fields are completed.

Click "Save and Continue" at the bottom right corner of each page...

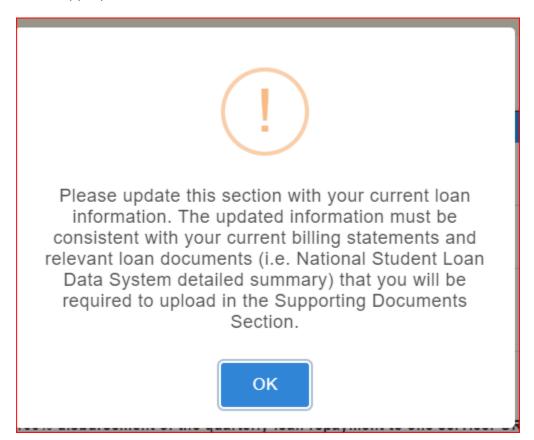


Step 9: Service to Underserved Tab: The information you enter or have previously entered (for returning applicants) AND any information you will add in this section will be used for scoring your application. This information may also be used by ADHS to break a tie when limited funds are available. You may enter additional service experience by clicking "Add Service Info." Click "Save & Continue" to navigate to the "Qualifying Loans" section.

NOTE: Any service reported in this section will require a certification letter from the employer. You MUST upload the certification letter(s) by clicking the Supporting Documents tab and uploading your documents in the "Additional Documents" section. Otherwise, it will not count towards your service experience to the underserved hours. You may use the letter template provided in the Supporting Documents tab, Additional Documents folder.

Discipline License	Past/Present Service Commitment Underser	, ,	mployer/Service Site	Authorization	Supporting Documents	Checklist Verification
ealth service experience to a medical	ly underserved population" means	s at least 500 clock hours of	f medical service	es, dental servic	es, pharmaceutical	services, or
havioral health services provided by a	a primary care provider, including	clock hours completed duri	ng the primary c	are provider's re	sidency or graduat	te education:
Under the direction of a governmenta	I agency, an accredited education	nal institution, or a non-prof	it organization; a	and		
At a service site located in:						
A medically underserved area design		, or				
A HPSA designated by a federal ager	icy.					
RP Service Information you have experience serving the med	lically undercorrect areas or popu	lations?	Non O No			
you have experience serving the med	incarly underserved areas of popu		🔵 Yes 🔿 No			
Site Information						1
	will be used for scoring applic	ants Reported services v	vithout accomp	anving certific:	ation letters will n	of he
nformation provided in this section		ants. Reported services v	vithout accomp	anying certifica	ation letters will n	
nformation provided in this section counted towards service to the und		cants. Reported services v Phone Number			ation letters will n or MUA designatio	ot be
nformation provided in this section counted towards service to the und Name of Organization/ Service Site	erserved populations. Contact Person	·				ot be
Site Information Information provided in this section counted towards service to the und Name of Organization/ Service Site AZDHS	erserved populations.	Phone Number		HPSA	or MUA designatio	ot be
nformation provided in this section counted towards service to the und Name of Organization/ Service Site AZDHS	erserved populations. Contact Person	Phone Number		HPSA 2 4565	or MUA designatio	ot be
nformation provided in this section counted towards service to the und Name of Organization/ Service Site AZDHS Service Address	erserved populations. Contact Person Kay M. Marien	Phone Number 602-542-1066		HPSA 2 4565	or MUA designatio 4654 se Zip	ot be
nformation provided in this section counted towards service to the und Name of Organization/ Service Site AZDHS Service Address 150 N. 18th Avenue, Suite 320	erserved populations. Contact Person Kay M. Marien Service City	Phone Number 602-542-1066 Service State		HPSA 2 4565 Servic 8500	or MUA designatio 4654 se Zip	ot be
nformation provided in this section counted towards service to the und Name of Organization/ Service Site	erserved populations. Contact Person Kay M. Marien Service City Phoenix	Phone Number 602-542-1066 Service State Arizona		HPSA 2 4565 Servic 8500	or MUA designatio 4654 Se Zip 7 Se End Date	ot be
nformation provided in this section counted towards service to the und Name of Organization/ Service Site AZDHS Service Address 150 N. 18th Avenue, Suite 320 Site Type	erserved populations. Contact Person Kay M. Marien Service City Phoenix Number of Hours per week	Phone Number 602-542-1066 Service State Arizona Service Start D		HPSA (2) 4565- Servio * 8500 Servio	or MUA designatio 4654 Se Zip 7 Se End Date	ot be
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nformation provided in this section counted towards service to the und Name of Organization/ Service Site AZDHS Service Address 150 N. 18th Avenue, Suite 320 Site Type STATE ENTITY	erserved populations. Contact Person Kay M. Marien Service City Phoenix Number of Hours per week	Phone Number 602-542-1066 Service State Arizona Service Start D		HPSA (2) 4565- Servio * 8500 Servio	or MUA designatio 4654 Se Zip 7 Se End Date	ot be
nformation provided in this section counted towards service to the und Name of Organization/ Service Site AZDHS Service Address 150 N. 18th Avenue, Suite 320 Site Type	erserved populations. Contact Person Kay M. Marien Service City Phoenix Number of Hours per week	Phone Number 602-542-1066 Service State Arizona Service Start D		HPSA (2) 4565- Servio * 8500 Servio	or MUA designatio 4654 Se Zip 7 Se End Date	ot be
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Step 10: **Qualifying Loans Section**: After clicking Save & Continue from the previous page, a pop-up message below will appear. Please make sure that the information you entered in this section is supported by the most current billing statement that you MUST upload in the Supporting Documents section in the appropriate "Loans" section. Click "OK" to continue.



After clicking "OK," you MUST complete or update the loan section (if lender/loan information changed from previous entry). Enter or update the lender's name, account number, lender's payment address (NOT MAILING ADDRESS), and lender's phone number if applicable. Please also make sure to provide your current loan balances. NOTE: The information you enter here must be consistent with the loan billing statement that you will provide as supporting documentation.

For help in completing this section, access the "Instructions on How to Complete This Section" hyperlinked above the blue bar.

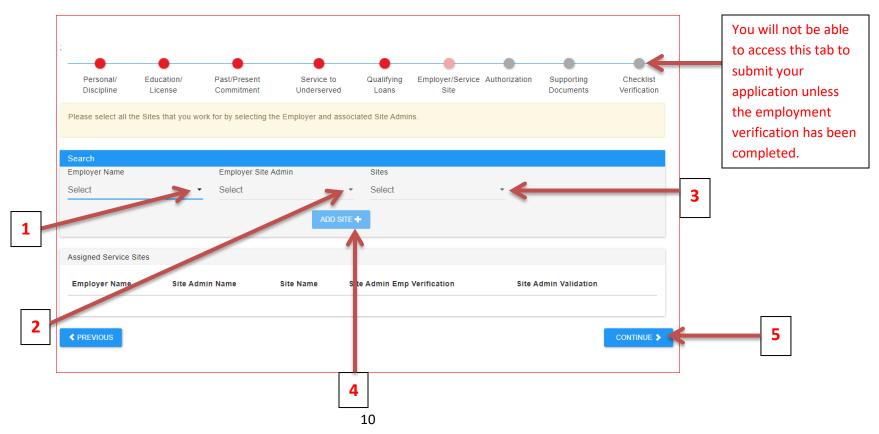
Click "Save & Continue."

NOTE: ADHS can disburs	se loan repayments to up	to three (3) loan servicer	s.				
				P. Donovmont Brog	nam Diagon sub	mit the meet recor	t billing
		h to have repaid under the ed loans, please submit an					
servicer/lender that the co	insolidated loans were used	d for the purpose of educati	ion and reasonabl	e living expenses is	also required.		
structions on How to Cor	mplete This Section						
Loan Servicer - 1							
Current Servicer	Loan Acco	ount Number	Purpose of	the loans	Lend	ler Phone Number	
Fedloan Servicing	98852849)	Education			-542-1211	
Payment Address	Payment (City	Payment St	ate	Payr	nent Zip	
PO BOX 7960	St. Louis		Missouri		▼ 978	52	
Original Lender(If not the servicer)	current Total Bala	nce of Loans	As of Date				
Navient	50258.00		10/2/2019				
	oan repayment disburseme	nt to this loan servicer					
Percentage of Quarterly lo							
Percentage of Quarterly lo							
100.00 A provider approved for		lisbursement of the quart	erly loan repaym	ent to one service	r OR if a provid	der has multiple lo	oan servicers,
100.00		lisbursement of the quart	erly loan repaym	ent to one service	r OR if a provid	der has multiple lo	oan servicers,
100.00 A provider approved for		lisbursement of the quart	erly loan repaym	ent to one service	r OR if a provid		
100.00 A provider approved for		lisbursement of the quart	eriy loan repaym	ent to one service	r OR if a provid	der has multiple k +ADD LOA	
100.00 A provider approved for to up to 3 loan servicers	(to a total of 100%).		eriy loan repaym	ent to one service	r OR if a provid		
100.00 A provider approved for to up to 3 loan servicers			eriy loan repaym	ent to one service	r OR if a provid		
100.00 A provider approved for to up to 3 loan servicers	(to a total of 100%).		eriy loan repaym	ent to one service	r OR if a provid		
100.00 A provider approved for to up to 3 Ioan servicers Loan Servicer 1 >> Loa	(to a total of 100%).	▼	eriy loan repaym	ent to one service	r OR if a provid	+ADD LOA	

Step 11: **Employer/Service Site Section**: You must select your Employer from the drop down menu (1) then select the Site Administrator (2). Once you have made your selection, sites registered in the SLRP portal under the selected Site Admin will appear in the drop down menu (3). Please make your selection then click "Add Site+ (4)." Click "Continue" (5).

After you have selected your site, an email will be generated to the Site Admin to complete the employment verification process. Please follow up with your site administrator. Once your site administrator completes the verification process, you will receive an email that will prompt you to log back in to your portal to complete and submit your application.

NOTE: While you can navigate through all sections of the portal and upload all the required documents in the Supporting Documents section, you will not be able to access the "Checklist Verification" tab unless the employment verification process has been completed. This Checklist Verification is a section where the provider can verify that all the requirements and supporting documents needed have been uploaded and where to provider can finally submit the initial application.



Example 1: In this example, the employer selected is AZDHS, the Site Admin selected is DEMO ACCOUNT, and the site is SITE ONE. After clicking "Add Site+," the selected site will appear under the Assigned Service Sites. Note that the Site Admin Emp Verification status is PENDING and the Site Admin Validation status is IN-COMPLETE. You can only submit your initial application if the status for both Site Admin Emp Verification and Site Admin Validation shows "COMPLETE."

Discipline License Commitment Underserved Loans Site Documents Please select all the Sites that you work for by selecting the Employer and associated Site Admins. Search Employer Name Employer Site Admin Sites AZDHS DEMO ACCOUNT Select ADD SITE + Assigned Service Sites 	Verification	Documents				Underserved	Commitment	License	Discipline
Search Employer Name Employer Site Admin Sites AZDHS DEMO ACCOUNT Select ADD SITE + 				ins.	ciptod Sito Admi				
Employer Name Employer Site Admin Sites AZDHS • DEMO ACCOUNT • ADD SITE +					cialeu Sile Aumi	Employer and ass	ork for by selecting th	ne Sites that you v	Please select all th
Employer Name Employer Site Admin Sites AZDHS • DEMO ACCOUNT • ADD SITE +									
AZDHS									Search
ADD SITE +					Sites	lmin	Employer Site A		Employer Name
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Assigned Service Sites					+	ADD SI			
								Sites	Assigned Service S
Employer Name Site Admin Name Site Name Site Admin Emp Verification Site Admin Validation		Validation	Site Admin Val	fication	dmin Emp Verif	Name Site	n Name Si	Site Adn	Employer Name
AZDHS DEMO ACCOUNT site one PENDING IN-COMPLETE		TE	IN-COMPLETE		ING	one PEN	COUNT sit	DEMO A	AZDHS

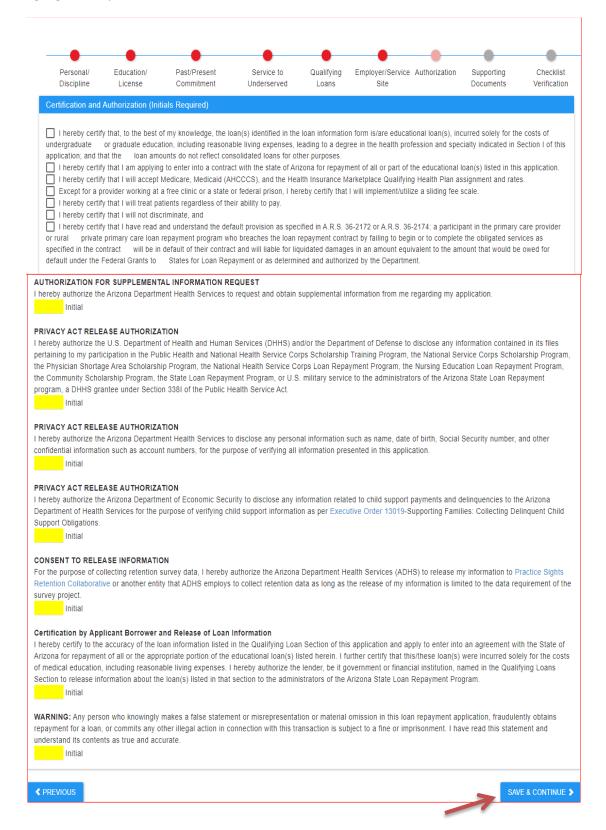
After clicking "Continue," a pop-up message below will appear on the screen. Click OK.

app3-qa.azdhs.gov says

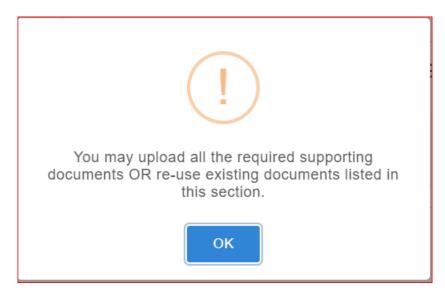
Application final submission can be performed only after Site Admin completes all the verification process successfully. The Site Administrator has been notified, Please follow up with your Site Admin to complete the process.

OK

Step 12: **Authorization:** Please carefully read and understand the requirements provided in this section. Check the boxes to confirm and certify that you meet program requirements. Enter your initials where initials are required (highlighted in yellow). Click "Save & Continue..."



After clicking "Save & Continue," a pop-up message below will appear. For returning applicants, previously uploaded documents may be re-used. Click OK.

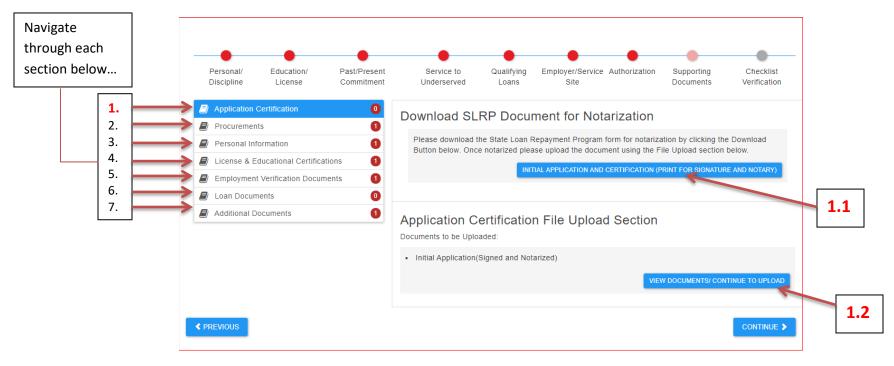


Step 13: **Supporting Documents:** After clicking OK, you will be navigated to the Supporting Documents tab. Navigate through each section on the left hand side of the screen for all required supporting documents. Again, you may re-use previously uploaded documents unless otherwise specified.

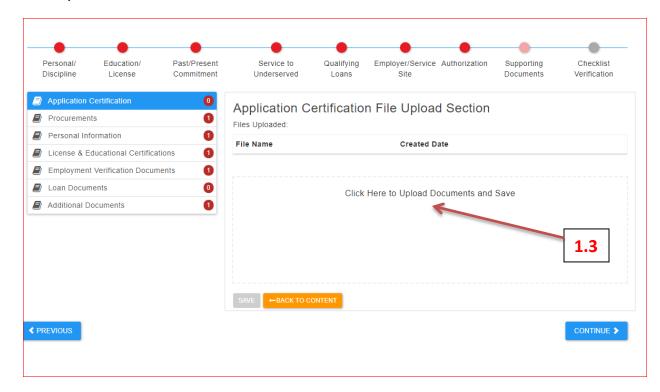
1: Start by clicking the Application Certification tab.

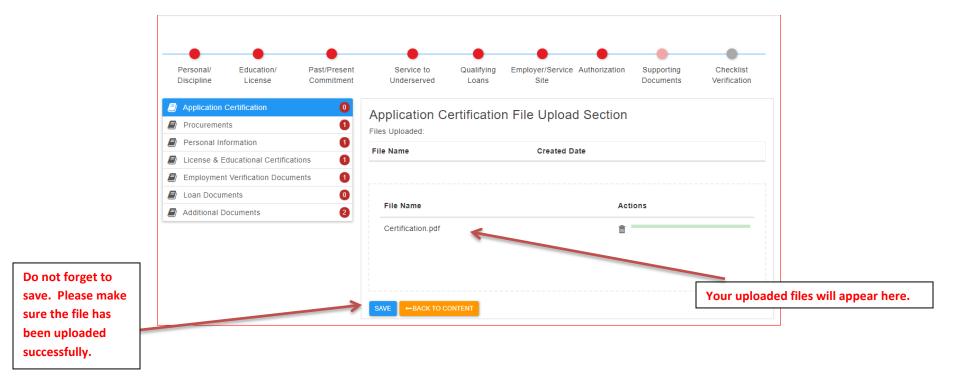
1.1: Download the SLRP Document for Notarization by clicking the button "Initial Application and Certification (Print for Signature and Notary). After you have downloaded and printed the document, you must sign, notarize and scan the form in <u>one</u> pdf document.

1.2: Click "View Documents/Continue to Upload" to upload the scanned notarized document.



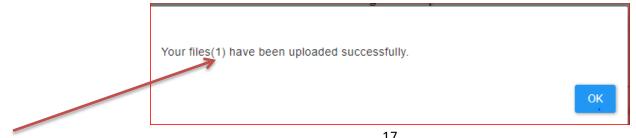
1.3: The print screen of the upload section is below. Drag and drop your file for upload or click anywhere inside the upload box to select your file.





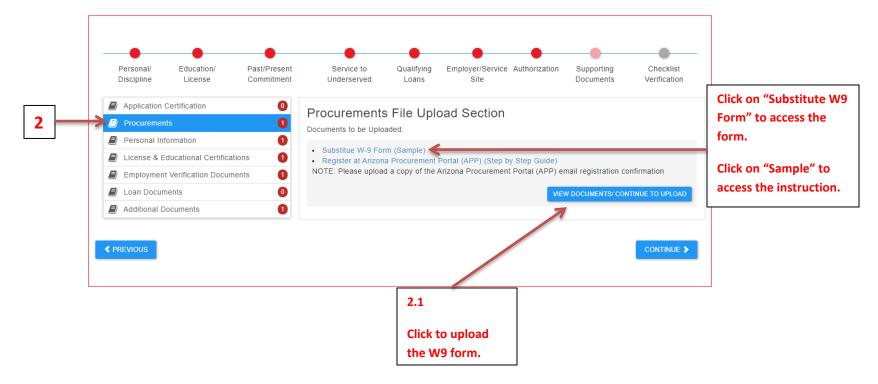
After you have uploaded your file here and in any future upload sections, you **MUST** click Save.

You should see a pop-up message that informs you that the file has been successfully uploaded. Please make sure that the number of files in parenthesis matches the number of documents you have uploaded. Click OK.



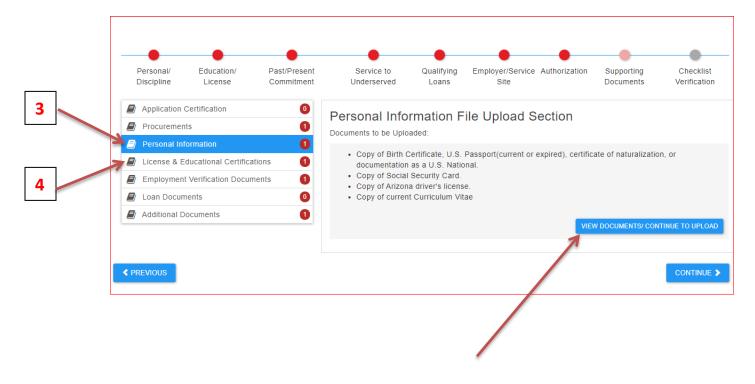
2: Navigate to the Procurements Sections.

2.1. To upload a new Substitute W9 Form, click "View Documents/Continue to Upload." You will then be navigated to the Upload Section to complete the upload. <u>Do not forget to click Save</u>. Wait until you see the prompt that the file has been successfully uploaded then click OK. For returning applicants, if your address has changed from your previously filed application, you must upload a new Substitute W-9 Form. The link to the Substitute W9 Form is available in the Supporting Documents tab, Procurement.



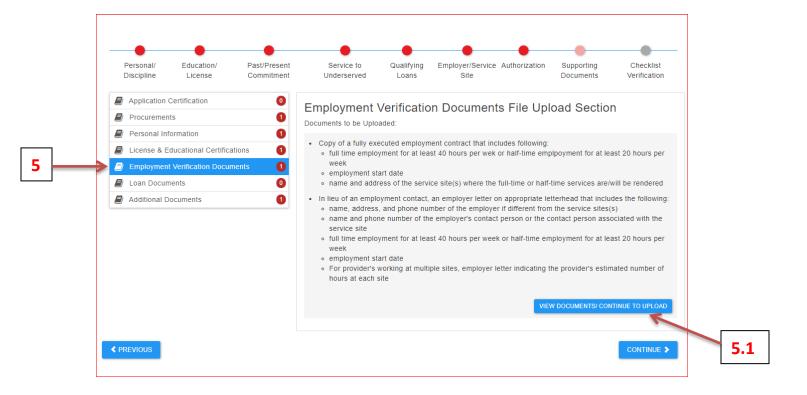
3: Navigate to the Personal Information Section. Upload documents by clicking "View Documents/Continue to Upload." For returning applicants, you may view and re-use previously uploaded documents if those documents are still current. Please proceed to **4**.

4: Navigate to the License & Educational Certifications Section. Upload documents by clicking "View Documents/Continue to Upload." For returning applicants, you may view and re-use previously uploaded documents if there had been no changes. Proceed to **5**.



5: Navigate to the Employment Verifications Section. **ADHS requires a copy of the employment contract or employer letter at initial application filing.** You **MUST** upload a copy of your employment contract with the employer that includes the elements as specified on the portal page and on the print screen below. In lieu of a contract, an employer letter that includes the elements specified is acceptable.

5.1. Click "View Documents/Continue to Upload" to access the upload section. You will then be navigated to the Upload Section to complete the upload. <u>Do not forget to click Save</u>. Wait until you see the prompt that the file has been successfully uploaded then click OK.

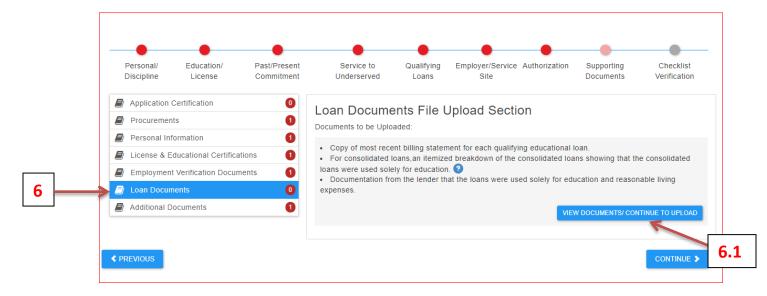


6: Navigate to the Loan Documents Section. ADHS requires a copy of the most recent billing statement for the loan(s) that the provider is applying for repayment. The billing statement must include the loan account number, current balance, and the payment address of the lender. For all federal loans, also submit a loan detail summary generated from the National Student Loan Data System (NSLDS), <u>https://nslds.ed.gov/nslds/nslds_SA/</u>. For consolidated loans, upload the recent billing statement <u>AND</u> the itemized breakdown of the consolidated loans to demonstrate that only the provider's student loans were consolidated. A copy of the consolidation document filed with the new lender is acceptable. If the consolidated loans include federal loans, also upload the loan detail summary generated from the National Student Loan Data System, https://nslds.ed.gov/nslds/nslds_SA/.

Additional Resources on how to retrieve the loan detailed summary can be found here, https:

//www.azdhs.gov/documents/prevention/womens-childrens-health/retrieve-itemized-breakdown-of-consolidated-loans.pdf.

6.1. Click "View Documents/Continue to Upload" to access the upload section. You will then be navigated to the Upload Section to complete the upload. <u>Do not forget to click Save</u>. Wait until you see the prompt that the file has been successfully uploaded then click OK.



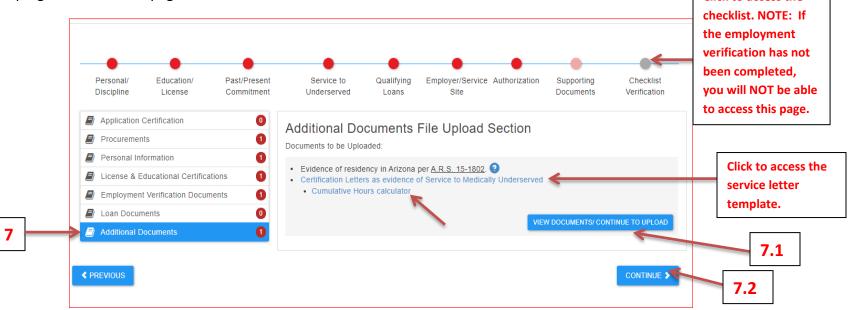
7: Navigate to the Additional Documents Section.

Evidence of Residency is not required to be eligible for SLRP. However, you will receive preference points if you can demonstrate residency in Arizona for at least 12 consecutive months preceding the application submission due date. Please review page 41 of the <u>Provider Application and Program Guidance</u> for additional instructions.

Evidence of Service to the Underserved: If you reported any service under the "Service to Underserved" tab, you must upload a certification letter from the entity certifying the services you reported. Otherwise, those services will not count for scoring purposes. You may use the template provided (see below).

7.1. Click "View Documents/Continue to Upload" to access the upload section. You will then be navigated to the Upload Section to complete the upload. <u>Do not forget to click Save</u>. Wait until you see the prompt that the file has been successfully uploaded then click OK.

7.2. Click "Continue" to navigate to the next tab, Checklist Verification. You may also click the Checklist Verification on the top right corner of the page.



NOTE: When reporting service hours, the certifying entity must provide the total cumulative hours from the start to the end of service. For example, if the provider worked at the site from 1/1/2020 to 3/31/2020 (13 weeks) for 40 hours per week, the total cumulative hours is 13 weeks X 40 hours per week = 520 hours. A "cumulative hours calculator" is provided for assistance.

	Company Letterhead DATE Attention: Program Manager State Loan Repayment Program 150 N. 18 th Avenue, Suite 300 Phoenix, AZ B5007
	l certify that
	atlocated at Service Site NameStreet Address
Total cumulative hours is the number of hours per week multiplied by	forhours per week that began onand completed on (mm/dd/yr)(mm/dd/yr) for a total of cumulative clock hours (hours per week X number of weeks).
the number of weeks completed.	The service site is in a Federally Designated HPSA/MUA
	Sincerely,
	Title
	Phone Number
	Signature Date

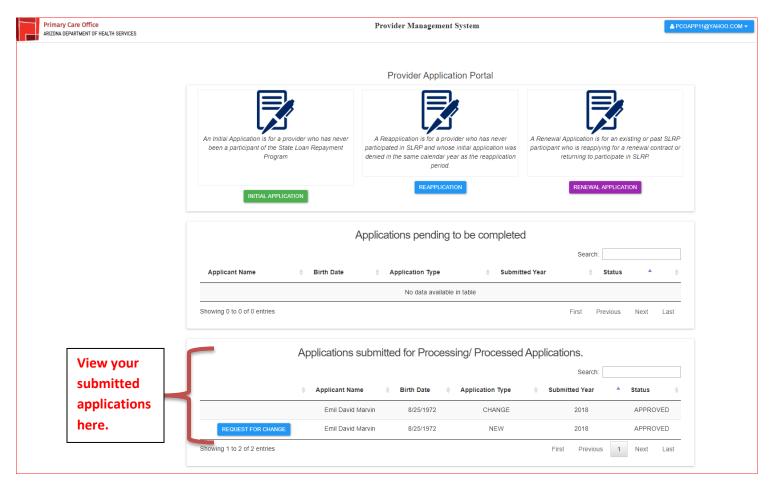
Step 14: **Checklist Verification Section**. Please make sure that all items on this checklist - red asterisks (required documents), yellow and green asterisks have been addressed. Check the boxes to confirm that you have either uploaded the documents or the documents already exist in the system.

Click "Submit" to submit your application. If you cannot submit, this means that items are still missing.

-												
Personal/	Education/	Past/Present	Service to	Qualifying	Employer/Service	Authorization	Supporting	Checklist				
Discipline	License	Commitment	Underserved	Loans	Site		Documents	Verification				
(*) Items with "R	ed Asterisk" are r	equired for "ALL" pro	viders applying for t	he program. PL	ease check to verify	y that these doo	uments were uplo	oaded.				
(*) Providers mu	st check all or at	least one of the items	with "Yellow Asteris	k" to verify em	oloyment.							
(*) If applicable, Providers must check to verify submission of documents.												
Provider Docume	ent Checklist											
* Initial Applica		Notarized)										
Substitute W												
_		nt Portal (APP): Submit					ation					
_		assport (current or expi	red), certificate of nat	uralization, or do	ocumentation as a U.	S. National						
Copy of Soci	-											
Copy of Arizo												
	•	a per A.R.S. 15-1802 (A ment to apply for SLRP.			resident for the past	12 months, you	will not receive poi	ints for				
Copy of Arizo	ona medical licens	e										
Copy of under	rgraduate, graduat	te, and if applicable, pos	st-graduate studies di	ploma								
Copy of board	d certification or ac	ceptance letter from ex	amining authority (for	physicians)								
Copy of state	and/or national ce	ertification (for advance	practice providers, be	havioral health p	roviders, and pharm	acists)						
Copy of curre	ent Curriculum Vita	e										
-		e of Service to Medically who have reported exp					rved section of this	application.				
-		yment contract that mus		-								
_	employment for at nent start date	least 40 hours per wee	k or half-time employ	ment for at least	20 hours per week							
		ervice site(s) where the	full-time or half-time	services are/will	be rendered							
🔲 * In lieu of an i	employment contra	act, an employer letter o	n appropriate letterhe	ad that includes	the following:							
		number of the employe				- 11 -						
=	-	f the employer's contac least 40 hours per wee	-	-		site						
employm	nent start date											
	-	nultiple sites, employer l		ovider's estimate	ed number of hours a	t each site						
	0	ement for each qualifyir										
—		ized breakdown of the c		-		e used solely for	education					
Documentation "Documentation	on from the lender	that the loans were use	a solely for education	n and reasonable	living expenses							
							SU	ibmit 🚀				

After clicking "Submit," a pop-up message will appear on the screen informing you that your application has been successfully submitted. Click OK to go back to the home page.

Step 15: On your portal's homepage, your recently submitted initial application will appear at the bottom of the screen, under "Applications Submitted for Processing/Processed Applications."



END OF DOCUMENT